

Adolescent Family Life Program (AFLP) MCAH AFLP Youth Satisfaction Survey

Spring 2023 Statewide Results

AFLP is a case management program that supports and empowers expectant and parenting youth and follows a Positive Youth Development (PYD) model, which focuses on youths’ strengths. This dashboard includes data from AFLP participants, across 17 sites in 14 counties, who completed the MCAH AFLP Youth Satisfaction Survey in spring 2023. The dashboard presents information about survey respondents’ experiences in the program to help identify program successes and provide opportunities for quality improvement.

| Table 1 | Number |
|---------------------|--------|
| Total youth served | 796 |
| Completed surveys | 491 |
| Total case managers | 51 |

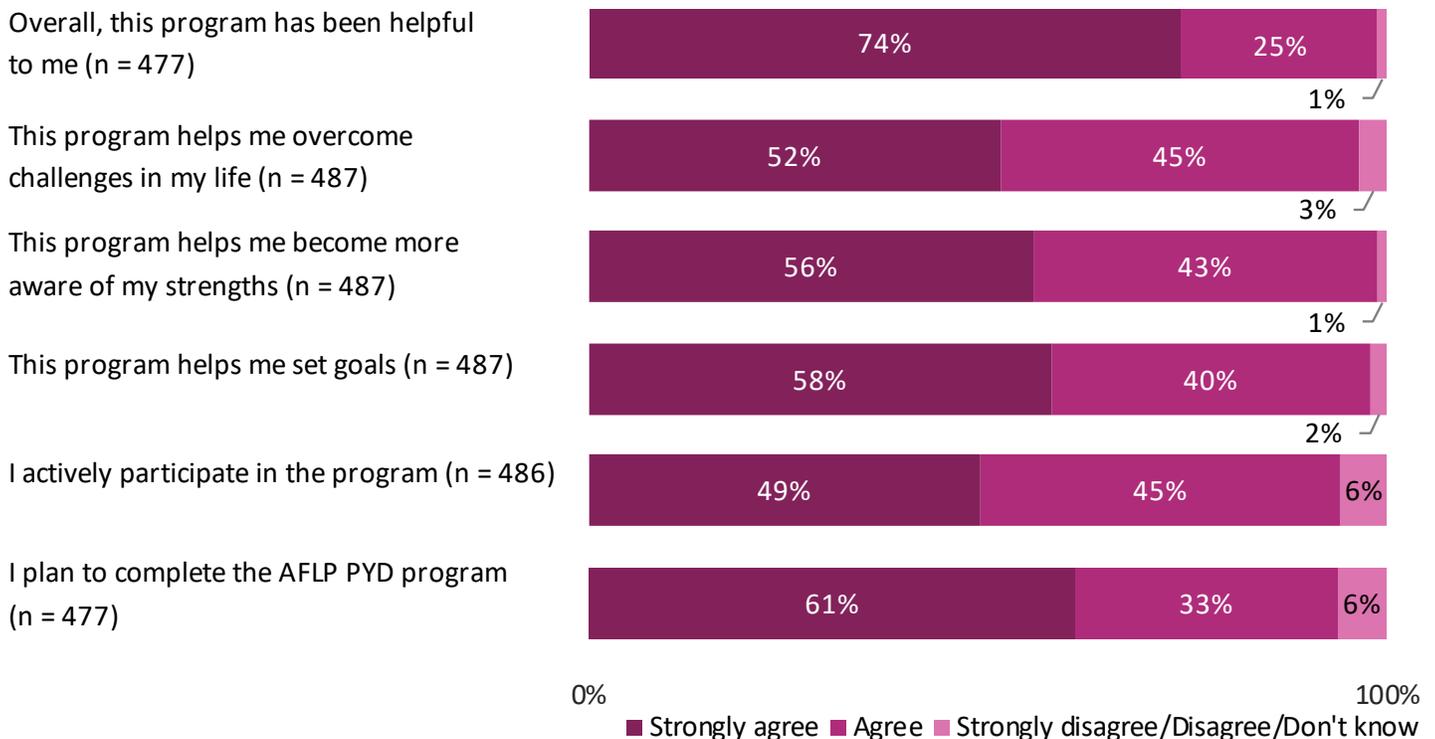
Youth Survey Respondents

Figure 1. Characteristics of survey respondents (n = 491).



Program Experience

Figure 2. Survey respondents’ perception of AFLP.



Experience with Case Managers

Figure 3. Survey respondents' relationships with case managers.

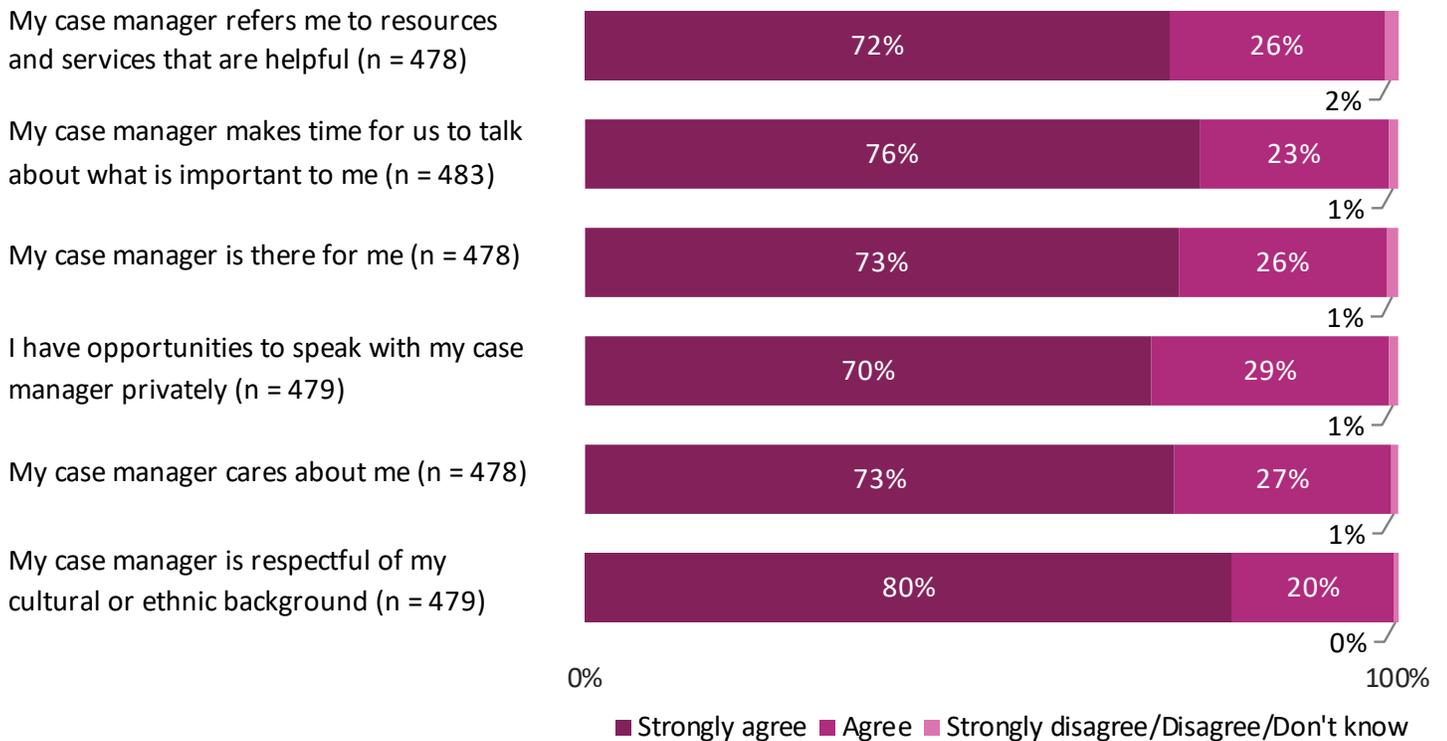


Figure 4. Preferred meeting format with case managers (n = 474).

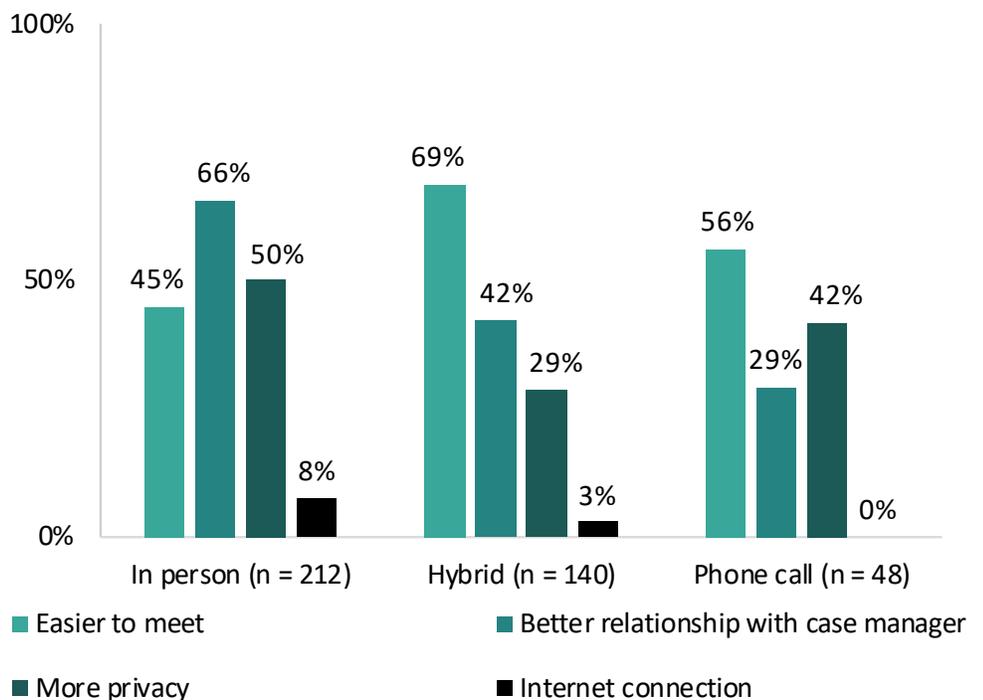
- 49% In person**
- 31% Hybrid (a mix of in person, phone, and video)**
- 11% Phone call (without video)**
- 9% No preference**
- 0% Video call**



Respondents were asked to share why they selected their preferred meeting format.

Figure 5 shows respondents' reasons for their preference.

Figure 5. Frequency of reasons for meeting format preference.



Open-Ended Questions

The boxes below include a summary of themes from the survey respondents' most frequent responses to open-ended questions.

Box 1. Please share examples of resources and services you were referred to that have been the most helpful.

Out of 358 responses to this question, the most frequent included:

- Essential supplies and resources (e.g., diapers, clothes, and childcare)
- Educational and career support (e.g., college applications and school enrollment)
- Health care services including insurance
- Referral to other programs, resources, classes, or social events

“I was referred to different kind[s] of childcare programs available to me.”

-AFLP PYD Participant

Box 2. What about this program is most helpful for you?

Out of 383 responses to this question, the most frequent included:

- Support for mental and emotional well-being
- Setting goals and thinking about the future
- Improving skills in communication, relationships, and developing self-confidence and strengths
- Increasing access to needed resources

“This program is most helpful with supporting mental health and care and the wellbeing of me and my family.”

-AFLP PYD Participant

Box 3. What could make the program more helpful for you?

Out of 71 responses to this question, the most frequent included:

- Support with baby supplies and other essential resources, including money, housing, and food
- More visits with case managers, as well as activities and outings
- Opportunities for social events, group meetings with other young parents, and parenting classes
- Support in pursuing goals and opportunities for personal development

“Extend the time of the program to be in it longer.”

-AFLP PYD Participant

Dashboard Notes

Data Notes:

Approach to missing data For each item, information is provided for all participants with valid data; missing data were not included in calculated percentages. The number of participants responding to each item is presented as the "n" throughout; except for Figure 1 where the n for age = 489 (two participants were missing data) and the n for race and/or ethnicity = 444 (47 participants were missing data).

Table 1 Total youth served includes all youth with an open AFLP Service File during the data collection window.

Figure 1 For the gender variable, the survey has more than two possible categories. Among survey respondents represented by this dashboard, fewer than five identified as non-binary.

Figures 2 and 3 Responses for "I don't know," "Strongly disagree," and "Disagree" are combined because the numerators are less than five respondents. Percentages may not equal 100 due to rounding.

Figure 5 Reasons for video preference are not shown because the denominator is less than 20 respondents. Percentages may not equal 100 because respondents could select more than one option.

Boxes 1, 2, and 3 Responses are listed in order of their frequency.

General Notes:

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Survey data reported by AFLP PYD participants. The data reflect online survey administration from May 1 through June 9, 2023.