



TOMÁS J. ARAGÓN, MD, DrPH
 Director and State Public Health Officer

State of California—Health and Human Services Agency
 California Department of Public Health



GAVIN NEWSOM
 Governor

December 5, 2022

VENDOR ALERT 2022 – 12

TO: ALL WIC VENDORS

SUBJECT: ****IT'S HERE** - A NEW VENDOR PORTAL HAS REPLACED VWIX**

Purpose The California Department of Public Health, Women, Infants and Children Division (CDPH/WIC) is notifying all WIC authorized vendors that the Vendor WIC Information eXchange system (VWIX) has been replaced with a new Vendor Portal. VWIX will be unavailable effective December 31, 2022.

Background CDPH/WIC has implemented a new Vendor Portal to replace VWIX functionality including the publication of Maximum Allowable Department Reimbursement (MADR) rates.

Action for Vendors All vendors will receive an email from CDPH/WIC that includes important information necessary to access the Vendor Portal and create your Vendor Portal User Account. The email will contain a 5-digit Access Code unique to your Vendor Contract Ownership. You will need to provide this Access Code when registering to use the Vendor Portal. Refer to the [Vendor Portal User Guide](#) for detailed instructions.

CDPH/WIC will send emails to the email address(es) the Department currently has on record for your contract. If you have not received an email by December 15, 2022, or if you have recently changed your email address, contact your WIC Vendor Consultant or the WIC Vendor Help Desk at (855) 942-7867.

Questions For additional questions you may also contact your WIC Vendor Consultant or call toll-free (855) WIC-STOR or (855) 942-7867 or contact the WIC Vendor Management Branch by email at WICVENDORINFO@cdph.ca.gov.

Lantrel Stockton, Chief
 Vendor Management Branch
 Women, Infants and Children (WIC) Division



CDPH Women, Infants and Children (WIC) Division
 3901 Lennane Drive MS 8600 Sacramento, CA 95834
 P.O. Box 997375 MS 8600 Sacramento, CA 95899-7375
 (916) 928-8500 [Division Website](http://www.wicworks.ca.gov) (www.wicworks.ca.gov)

