



Food and Drug Branch – Device Recalls

California Device Recall Information Sheet

Tandem Diabetes Care, Inc Recalls Connect Mobile App Due To The App Crashing And Re-Launching.

Recall Date	Product Description	Recalling Firm	Recall Reason
5/15/2024	T:Connect Mobile App Used in conjunction with t:slim X2 insulin pump with Control-IQ technology	TANDEM DIABETES CARE, INC. San Diego, California	This product is being recalled due to version 2.7 of the app crashing and automatically relaunching through the iOS operating system. This leads to excessive bluetooth, as the cycle intermittently repeats.

Recall Class	Product Identification	Distribution	Affected Dates
I	T:Connect Mobile App Version 2.7 or later /UDI: 00850006613274	7759 Units in California California	May, 2024 and prior

For additional information, please visit the [FDA website](https://www.fda.gov)

