Licensing and Certification Program

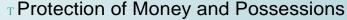
Nursing Home Residents' Rights

Your Rights as a Resident in a Nursing Home

You keep all your basic civil or human rights and liberties when you are admitted to a nursing home. Because these rights are so important, both federal and state regulations list nursing home residents' rights in detail and require the California Department of Public Health staff that inspect your nursing home to decide whether this home is protecting and promoting your rights.

The rights included in the regulations apply to all areas of your life in the nursing home. These rights relate to general categories which include:

- TAdmissions Rights
- [⋆] Quality of Life
- **TVisitors**
- TPrivacy and Confidentiality
- T Choosing How to Spend Your Time
- **T** Grievances
- TParticipation in Groups and Activities
- T Living Accommodations
- [™] Quality Care



- TMedical Care and Treatment
- TFreedom from Abuse
- Transfer and Discharge Rights
- T Resident Records
- TFree Choice
- TParticipation in Care Planning
- TFreedom from Physical and Chemical Restraints

If you are not able to understand these rights because of a language or hearing problem, the nursing home must provide an interpreter for you. If you lack the ability to understand these rights, the nursing home must explain these rights to your representative unless other legal provisions have been made.

For additional information about residents' rights, you may ask the staff at your nursing home, or contact the Department of Public Health, Licensing and Certification, District Office or the Ombudsman Program in your county. The telephone numbers for both agencies are posted in your nursing home.

<u>Licensing and Certification District Offices:</u>
(https://www.cdph.ca.gov/Programs/CHCQ/LCP/Pages/DistrictOffices.aspx)

